



## Indian Trails COVID-19 Pandemic Policy: What You Must Know To Ride During Covid-19

We are delighted to restart our daily, scheduled inter-city bus service, and welcome you back on board. However, to help keep you and other passengers as safe as possible, it is important to know the following before riding with us:

- **No Mask, No Ride.**

We require every passenger to bring a cloth face mask and wear it for the duration of their trip. Anyone who shows up without a face mask will **not** be allowed to board the bus. A refund will be issued to any ticketholder who is denied boarding for not bringing or wearing a face mask.

There are two exceptions: 1) If you are medically unable to wear a face mask, and can present the driver with a doctor's note verifying your condition, you will be allowed to ride without a face mask. 2) If your bus stops for a meal break, you may remove your face mask while eating.

- **Buy Tickets Online in Advance**

To enable passengers to physically distance themselves from other riders, and thereby avoid spreading coronavirus, we have temporarily **limited the capacity** of our buses. So, in order to avoid disappointment and guarantee that we have a seat available for you, we strongly encourage you to buy tickets in advance through our website at [www.IndianTrails.com](http://www.IndianTrails.com).

- **Alternatively, Call Ahead**

You may also be able to buy tickets in advance through one of our more than 90 ticket agents and travel centers in Michigan and beyond. However, be aware that many of these locations are closed or offering limited services due to the COVID-19 pandemic. To find out if one near you is open, call ahead. Their phone numbers are [listed here](#).

- **Protect Yourself and Others**

Do not ride one of our buses if you feel sick. Otherwise, in accordance with [travel guidelines](#) from the Centers for Disease Control (CDC), choose a seat as far away as possible from other passengers. Wash your hands with soap and water for at least 20 seconds—or use the hand sanitizer provided by us—especially after touching surfaces frequently touched by others, after blowing your nose, coughing, or sneezing, and before touching your face or eating.

- **Check Policies of Connecting Carriers**

The pandemic policies of carriers such as Amtrak or Greyhound may be less stringent than those of Indian Trails, particularly when it comes to masking and physical distancing. If your will trip involve connecting with another carrier, it would be wise for you to avoid surprises and check with them on any policy differences in advance.

[Click here to view our full Terms & Conditions.](#)